

Northeast Indiana School Insurance Consortium

Clinic Hours & Locations

Mondays

Lakeland High School

6:30 am — 11:30 am

Prairie Heights Middle School

1:00 pm — 6:00 pm

Tuesdays

Angola High School

6:30 am — 11:30 am

Fremont Community Schools

1:00 pm — 6:00 pm

Wednesdays

Impact (Fairview Plaza) Kendallville

6:30 am — 11:30 am

Lakeland High School

1:00 pm — 6:00 pm

Thursdays

Prairie Heights Middle School

6:30 am — 11:30 am

Angola High School

1:00 pm — 6:00 pm

Fridays

DeKalb Eastern Butler Elementary

6:30 am — 11:30 am

Hamilton Jr./Sr. High School

1:00 pm — 6:00 pm

Mobile Clinic Closing Dates

Labor Day (Sep. 7th)

Thanksgiving (Nov. 26th & 27th)

Christmas Break (Dec. 24th - Jan. 1st)

Good Friday (March 25th)

Memorial Day (May 30th)

Independence Day (July 4th)

Get Fit
Get Healthy

Did You Know?

- CDL physical exams are currently available on Tuesdays, Wednesdays and Fridays
- Shingle Vaccines are **NOW AVAILABLE** through the Mobile Clinic (please call the Mobile Clinic for further information)
- To ensure your safety with medication dispensing, we require a **24 hour** (1 business day) notice for all medication refill requests
- Due to limited space on the mobile clinic and as a courtesy to all fellow clinic patients, anyone arriving over 5 minutes late to an appointment with the nurse practitioner **may** be asked to reschedule
- Any NEW Patient who schedules his/her first appointment with the Mobile Clinic Nurse Practitioner in September will receive a courtesy water bottle
- If the clinic is ever closed (due to a weather related school closing) or the location has relocated to inside the school (due to RV maintenance needs), any scheduled clinic patients will be notified via the phone number we have on file
- Need a diagnostic test such as an x-ray or CT scan? Did you know you can go online to mycastlight.com/inschools or download the app mycastlight.com/mobile (for mobile devices) as a **FREE** online healthcare tool to compare and get costs/estimates of different medical facilities in your area?
- Need an appointment or medication? Check out the back side for a list of appointments and medication types

Your Mobile Clinic Staff:



Katie Gear, MA

kgear@goshenhealth.com

Robin Brauchla, FNP



HELLO
I'M
NEW



Karen Roundtree, RN

kroundtre@goshenhealth.com

**COMING
SOON!**

A new Nurse Practitioner will be joining the Mobile Clinic soon!

Contact the Mobile Clinic: 574.238.4852

Appointments: Schedule an appointment at www.goshendirectcare.org

Your convenient & fast access to healthcare with **NO-COPAYMENTS** required for any visits, procedures, medications, or lab services done at the Mobile Clinic!

Examples of Nurse Practitioner Appointment Types:

- **New Patient/Initial Visit (first time):** Please bring a copy of your insurance card to your first clinic appointment (*our registration and health history forms can be emailed/faxed to you for completion prior to your appointment by contacting the clinic*)
- **NEW Follow Up Care** (choose between sick or non-sick visits with one or multiple health concerns)
- **NEW Medication Refills:** Now available as an appointment add-on service for any scheduled appointments with the Nurse Practitioner
- **Sports, Camp or School Physicals**
- **Physical Exam (adult)**
- **CDL Exam** (available Tuesdays, Wednesdays and Fridays)
- **Female Pap Exam**
- **Pediatric/Sick Patient Visit** (children from ages birth through 12 years)
- **Minor Injury Treatment**
- **Minor Procedures** (such as: ear wax removal, lesions, wart & skin-tag removal)

Examples of Medical Assistant Appointment Types:

- **Medication Refills** (**24 hour/1 business day notice is required**)
- **Injections & Flu Shot Administration**
- **Allergy Injection Administration** (bring serum and instructions to your appointment)
- **GFGH Make-up Screening** (available for 2 weeks after your schools annual GFGH Screening)
- **Lab work** (with a written order from your doctor/provider or a Mobile Clinic provider)
- **Blood Pressure Checks**

Categories of Medications Available at the Mobile Clinic (OTC & RX):

- | | | |
|-----------------------------------|-----------------------------|---------------------|
| • Allergy, Cough & Cold | • Diabetes | • Prenatal Vitamins |
| • Antibiotics | • Ear, Eye, Nose | • Steroids |
| • Anti-depressants | • Gastrointestinal | • Thyroid |
| • Arthritis & Anti-inflammatories | • Gout | • Vaccines |
| • Asthma/COPD | • High Blood Pressure/Heart | |
| • Cholesterol | | |

DirectCare

Contact the Mobile Clinic: 574.238.4852



TO SCHEDULE AN APPOINTMENT ON THE MOBILE CLINIC:

Go to www.goshendirectcare.org or visit your employee portal and click on the “Schedule Now” button to connect with the online scheduling website.

- Select the location you’d like your visit to be scheduled from the drop down options.
- Select Provider or Medical Assistant at the location you’d like to schedule.
- Click the “Select Service” Drop Down and choose a service that best describes your reason for visiting.
 - Please note...if you are a new patient to the Mobile Clinic, you need to select New Patient.
- A calendar will pop up with available dates for appointments. Click on the date you want.
 - If you determine this date does not work for you and you want to look at other options, either click on the previous or next buttons or select a new date on the calendar. **DO NOT CLICK YOUR TOP BACK ARROW BUTTON!**
- Click on the white space next to the available time you want your appointment.
- A screen will open to verify the information you have selected. Please add the specific reason for your visit and any necessary details for the provider.
- You will be asked if you are a new or returning user. Click the answer that describes your status.
- **NEW USERS** will be asked to complete basic demographic information. *Each individual (every member of a family) that is on the health plan must create an account/register.
- Complete the requested information:
 1. First Name
 2. Last Name
 3. School District Name
 4. Date of Birth
 5. Address
 6. City
 7. State
 8. Zip Code
 9. Primary Phone
 10. Cell Phone
 11. Email (Family members can share an email address if needed)
 12. Login (Family members can share a Login) ex. Smithfamily
 13. Password (Each family member must have their own password) ex. smithmom, joel, jane, etc.
 14. Retype password
- You will also be asked to list any special instructions. For example, if you know what lab work you need, list the various test names in this box.
- Click “Finalize Appointment”.
- A confirmation screen will pop up with appointment details.
 - If necessary, scroll to view all information
 - This gives you the opportunity to print your appointment details
 - An email reminder will also be sent to the email you listed in the registration process
- Log out near the top of the page

RETURNING USERS—Select your appointment information & click returning user.

1. Enter your login and password information
2. List any special instructions. For example, follow up on lab work
3. Click “Finalize Appointment”
4. A confirmation screen will pop up with appointment details and an email reminder will be sent to you
5. Log out near the top of the page



FREQUENTLY ASKED QUESTIONS

What services are offered on the Mobile Clinic? A Nurse Practitioner and Certified Medical Assistant/Registered Nurse are dedicated to help you achieve your health improvement goals through medical care, personal consultations, health education and outreach. The clinic offers well visits (including annual, camp, sports & school physicals), limited immunizations (flu, etc.), laboratory tests (with an order from your personal physician), treatment of minor injuries (including sutures, sprains, etc.) minor illnesses (colds, stomach flu, fever, etc.), blood pressure checks, and offers medications when the mobile clinic provider writes you a prescription.

Is an appointment required? An appointment is required to be seen on the Mobile Clinic. This will allow your appointments to remain on schedule which in turn makes our service more convenient to everyone. This scheduling procedure will make the mobile clinic experience better for you! The website to schedule your appointment is www.goshendirectcare.org and is available 24/7 to schedule your appointments.

How far in advance do I need to schedule an appointment? Because appointments are always needed, you can schedule as far in advance as you'd like. Same day appointments will also be accepted, if the space is available. Medication refills must have 24 hour (one business day) advance notice.

What is the telephone number to the Mobile Clinic? The telephone number to the clinic is 574.238.4852 Calls received after hours will be returned the next business day.

What are the Mobile Clinic Hours & Locations? The Mobile Clinic Hours and Locations are as follows:

	Monday	Tuesday	Wednesday	Thursday	Friday
AM - 6:30 - 11:30	Lakeland	MSD	Kendallville	Prairie Heights	DKE
PM - 1:00 - 6:00	Prairie Heights	Fremont	Lakeland	MSD	Hamilton

How much does it cost to use the Mobile Clinic? There are No Co-Pays for visits, labs or medications. The services are covered by the Northeast Indiana School Insurance Consortium and insurance premiums.

Is my information from the Mobile Clinic shared with anyone? Your primary care provider will be updated on services received on the Mobile Clinic but your personal & medical information will not be shared with anyone within the Northeast Indiana School Consortium.

I have regular labs done; can I get those done on the Mobile Clinic? Yes. Contact the Mobile Clinic Colleagues with a list of labs you need on a routine basis to ensure the supplies needed are available prior to your visit.

What if I need someone when the Mobile Clinic is closed? All calls made to the clinic after hours or on days the clinic is closed will be returned the next business day. We encourage you to seek care with your existing primary care provider if a clinic appointment is not available. If you do not have a primary care provider, please work with the Mobile Clinic Colleagues to get a referral.

Can I bring my children to the Mobile Clinic for care? YES, your dependent children who are covered under the Health Plan are eligible to use our services. For very young children (under age 2), we encourage you to seek care through your pediatrician. We do not carry childhood immunizations onboard the Mobile Clinic.

My dependents are not on our health plan, can they use the Mobile Clinic Services? No, the Mobile Clinic is only available to those who participate in the Health Plan through the Northeast Indiana School Insurance Consortium therefore we will ask to see a copy of your insurance card for verification.

If you have further questions, please contact the Mobile Clinic at 574.238.4852.